

# Damage Assessment

*Real-time insights from the field.*

Complete solution for Electric Utility Damage Assessment, from incident to restoration.



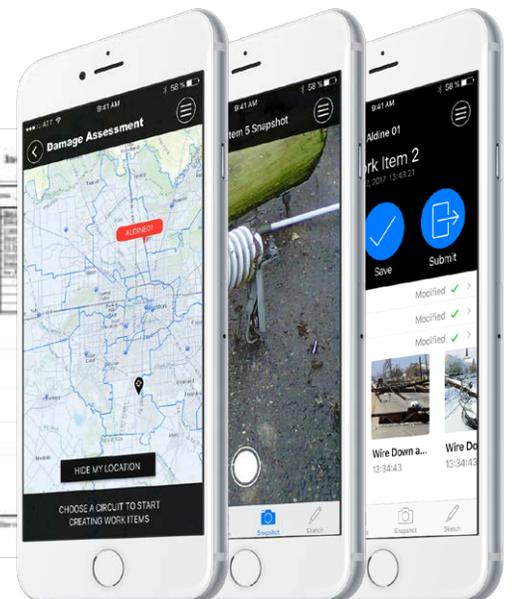
- ▶ **Powerful mobile application guides damage assessors through the process with intuitive interfaces.**
- ▶ **A scalable, field proven solution for hundreds of assessors in active storm regions.**
- ▶ **Desktop tools allow operations staff to assign circuits to assessors, create work packets for repairs, and manage and monitor ongoing work.**
- ▶ **Built around a battle-tested damage assessment life-cycle, from the occurrence of an event to post-restoration analysis.**

## Damage Assessment Mobile App

- ▶ Available on both iOS and Android.
- ▶ Designed for emergency response, with in-app tutorials for new users called into action after a storm.
- ▶ Assessors are assigned specific circuits and provided maps and single-line diagrams within the app to guide their work.
- ▶ Easily capture photos, notes, and sketches, with the ability to integrate with your existing OT and IT systems.
- ▶ Ability to operate off-line, store damage data, and seamlessly reconnect and transmit when connectivity is restored.



*Replace paper processes with mobile forms*

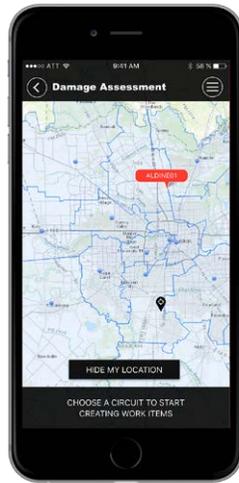


# Key Features



## In-App Tutorial

- ▶ For rapid training of new personnel in the field.
- ▶ Guides users step-by-step through the damage assessment process.



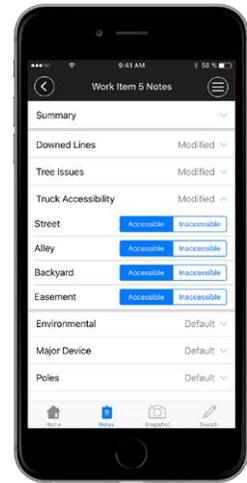
## Location-Aware Assignments

- ▶ Can be connected to Outage and Mobile Data systems, leveraging GPS functionality.
- ▶ Users are assigned specific circuits to assess.
- ▶ Users provided with relevant single line diagrams and facility maps.



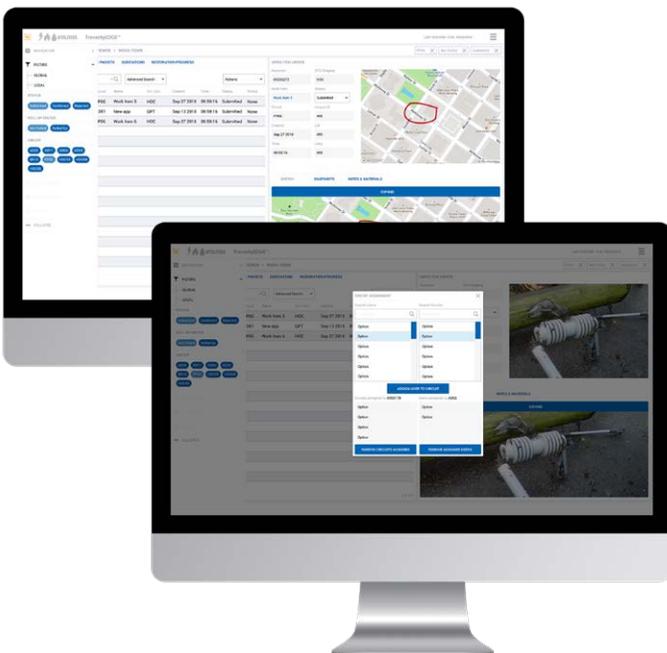
## Snapshots & Sketches

- ▶ Easily capture photos of damage, automatically linked to work item.
- ▶ Add sketches and notations to one-line diagrams with simple-to-use sketch tools.
- ▶ Secure off-line functionality. Designed to store images, sketches, and notes until data connection is restored.



## Configurable Form Entry

- ▶ Can be easily configured to a utility's specific forms and processes.
- ▶ Dynamic forms minimize data entry.
- ▶ Menu-driven, with live data validation to reduce user typing and errors.



## Desktop Dashboards

- ▶ Simple desktop applications to manage Damage Assessment activities.
- ▶ Assign circuits to specific field personnel for assessment.
- ▶ Track and view individual work items, including all photos, sketches, and notes captured from the field.
- ▶ Build "roll-ups" of selected related work items to be assigned for repair. Create Work Packets, containing all of the relevant data from each work item.
- ▶ Track progress on circuits as they flow through the damage assessment lifecycle, tracking key operational metrics across service centers.